

SPECIAL EDITION: PROGRAM UPDATE

in the AGENCY

Home Nursing Agency Announces Growth of Hospice Program, Rebranding as Family Hospice and Palliative Care

Home Nursing Agency is pleased to announce the growth of its hospice program and rebranding as Family Hospice and Palliative Care, Part of UPMC HNA.

Earlier this year, Family Hospice and Palliative Care, headquartered in Mount Lebanon, PA, was integrated into UPMC as part of Home Nursing Agency, expanding the combined service area for hospice care from 11 to 20 counties in Western and Central Pennsylvania. The combined program serves 4,000 patients annually and is the largest not-for-profit hospice provider in the Commonwealth.



Family Hospice and Palliative Care became one of Western Pennsylvania's first hospice providers in 1980 and has a rich history of serving patients with life-limiting illnesses and their families, focusing on optimal quality of life for patients

"Home Nursing Agency is a trusted provider of home health and hospice services in our region," explains Phil Freeman, Home Nursing Agency president. "As our services have expanded through the decades, our focus and expertise on hospice and palliative care have grown stronger. Aligning our brand with Family Hospice offers the distinct opportunity to feature our commitment to this unique and tremendously important mission, across all of the geographies that we serve."

As a program of Home Nursing Agency, Family Hospice will continue to serve patients with the same trusted level of care that has been offered in this region since 1983 when Home Nursing Agency became the first home health agency in Pennsylvania to also be Medicare-certified as

a hospice provider. Hospice services will continue to be delivered by the same employees and volunteers as part of the larger HNA continuum of care.

"As a 30-year employee of Home Nursing Agency, I have seen the organization grow and evolve firsthand," shares Kathy Baker, chief operations officer for Family Hospice. "We look forward to continuing to provide compassionate care and quality services to the residents of our region. With access to the extensive resources of the UPMC Palliative and Supportive Institute, we are also able to better serve our patients and families as they cope with chronic, life-limiting illnesses."

What does this mean for our referral partners?

- ✓ Referrals will continue to be directed to Home Nursing Agency through the Customer Contact Center at 1.800.445.6262.
- ✓ Our home health and hospice teams will continue to work collaboratively to ensure the right care, at the right time, at the right place for every patient.
- ✓ Opportunities for using the resources of the UPMC Palliative and Supportive Institute to better support patients with chronic illnesses and symptoms.